

**Frequently Asked Questions:**

**Q:** Where will these programs take place?

**A:** Currently during the pandemic, we are only offering online programs. However, we normally offer a choice of online, in-person, or hybrid models with the location of your choosing including your home country facility or Duke University's state of the art facilities in Durham, North Carolina, U.S.A.

**Q:** What will participants receive for completing the programs?

**A:** All participants who have completed the necessary requirements of programs will receive a Certificate of Completion issued by Duke Global Health Innovation Center and the appropriate partner organization.

**Q:** My team has specific needs and training that combines topics from different modules, can we create a training that encompasses all of these needs?

**A:** Yes! Our team will work with you to custom design the program that fits your needs while utilizing the vast domain expertise at Duke University.

**Q:** What type of networking opportunities will participants have in these programs?

**A:** Programs are taught by Duke Faculty and other subject matter experts. Participants will have access to these experts during the programs to answer any specific questions. Additionally, participants will be invited to join an alumni network of all previous participants of our programs, which will include networking events and events with Duke faculty.

**Q:** What is the length of the training program?

**A:** Our training program can be designed between one week to three months based on your organizational needs and the focus area of training

**Q:** What is the price of the program?

**A:** Our program manager will work with each organization to find the appropriate pricing model.

**Q:** What technology requirements are there to participate in your programs?

**A:** For programs that are delivered online, we ask that participants are able to have a strong enough internet connection to access online resources as well as participate in video calls using platforms such as Zoom or Webex.

**Q:** Is language assistance available for non-English speakers?

**A:** Based on your needs, we will work with your team to find the interpretation and translation services needed.

**Q:** Is this program transferrable to other Duke programs?

**A:** Our programs do not offer transferrable credits to other Duke programs.